**DAY 3 – ASSIGNMENT - 1**

**Epic:**

Customer Service

**Features:**

Your Orders

Return and refunds

Manage Addresses

Manage Prime

Payment Settings

Account Settings

Digital Services and Device Support

**User Stories:**

1. **Your Orders:**
2. Track packages
3. Edit or cancel orders
4. **Return and Refunds**
5. Return or exchange items
6. Print return mailing labels
7. **Manage Addresses**
8. Update your addresses
9. Add address, landmark details

4**. Manage Prime**

a. View your benefits

b. Membership details

**5. Payment Settings**

a. Add or edit payment methods

b. Change expired debit or credit card

**6. Account Settings**

a. Change your email or password

b. Update login information

**7. Digital Services and Device Support**

a. Find device help and support

b. Troubleshoot device issues

**Task:**

1. **Track packages**

1. Build UI layer – 9hrs

2.Build the API Layer – 12hrs

3.Build DB layer – 5 hrs

**2) Edit or cancel orders**

1. Build UI layer – 6hrs

2.Build the API Layer – 12hrs

3.Build DB layer – 7 hrs

**3) Return or exchange items**

1. Build UI layer – 9hrs

2.Build the API Layer – 8hrs

3.Build DB layer – 6 hrs

**4) Print return mailing labels**

1. Build UI layer – 5hrs

2.Build the API Layer – 12hrs

3.Build DB layer – 6 hrs

**5) Update your addresses**

1. Build UI layer – 9hrs

2.Build the API Layer – 12hrs

3.Build DB layer – 5 hrs

1. **Add address, landmark details**

1. Build UI layer – 9hrs

2.Build the API Layer – 12hrs

3.Build DB layer – 5 hrs

**7) . View your benefits**

1. Build UI layer – 7hrs

2.Build the API Layer – 8hrs

3.Build DB layer – 6 hrs

**8) Membership details**

1. Build UI layer – 7hrs

2.Build the API Layer – 13hrs

3.Build DB layer – 8hrs

**9) Add or edit payment methods**

1. Build UI layer – 5hrs

2.Build the API Layer – 8hrs

3.Build DB layer – 6 hrs

**10) change expired debit or credit card**

1. Build UI layer – 6hrs

2.Build the API Layer – 13hrs

3.Build DB layer – 7 hrs

**11) Change your email or password**

1. Build UI layer – 5hrs

2.Build the API Layer – 8hrs

3.Build DB layer – 6 hrs

**12) Update login information**

1. Build UI layer – 8hrs

2.Build the API Layer – 9hrs

3.Build DB layer – 7 hrs

**13) Find device help and support**

1. Build UI layer – 8hrs

2.Build the API Layer – 9hrs

3.Build DB layer – 7 hrs

**14) Troubleshoot device issues**

1. Build UI layer – 8hrs

2.Build the API Layer – 9hrs

3.Build DB layer – 7 hrs